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DATE: 9 DECEMBER 2024

## **Implementation of Port User Responsibilities for Stuffing, Unstuffing, and Customs/OGA Inspections.**

Attention to all port users,

Effective 9<sup>th</sup> December 2024, Kuantan Port Consortium Sdn. Bhd. ("KP") has established that activities for stuffing, unstuffing, and customs/other government agency (OGA) inspections will now be carried out by Port Users or their appointed contractors. KP will continue to provide key operational support including access to port facilities and monitoring of activities. Please adhere to the following guidelines:

1. Port Users may appoint KP-registered contractors for stuffing, unstuffing, and customs/other government agency (OGA) inspections activities. Alternatively, Port Users may engage their own contractors by register the contractors with KP to operate within the port.
2. Port Users and their appointed contractors are responsible for managing all cargo handling, including any additional manpower and equipment required.
3. All equipment utilization and operator provision (e.g., drivers) are the responsibility of the contractors appointed by Port Users.
4. Movement of cargo for stuffing and unstuffing is to be managed by the contractors of Port Users. KP will provide suitable warehouse spaces and shunting services to support container movement to approved areas compatible with KP's equipment.
5. Shunting services for customs and other OGA inspections at Customs Examination Area (CEA) will be managed by haulage companies appointed by Port Users.
6. All container inspections will take place exclusively at the Customs Examination Area (CEA) as mandated by the Pengarah Kastam Negeri Pahang to ensure streamlined processes and improved operational efficiency. For Normal Inspections, containers will be stacked on the ground CEA with KP managing their movement to the CEA without the need for haulage services. For Full Inspections, Port Users must appoint their own contractors and engage haulage services to transport containers to and from the CEA. Applications for Full Inspections must be processed manually by submitting all relevant documents to the staff of the KP CFS Unit.
7. Responsibility for any damage to cargo or containers during handling will rest with the contractors appointed by Port Users.

Kuantan Port will implement a 40% charge based on the existing tariff for handling stuffing, unstuffing, and Customs/OGA inspections, as outlined in Port Circular No. 2/2018, when port users engage their own contractors for these operations.

The charges are detailed as follows:

Description	20 feet container	40 feet container
<i>Stuffing process:</i>		
<i>a) Stuffing Charges</i>	<i>RM92.00</i>	<i>RM138.00</i>
<i>b) Weighing container</i>	<i>RM5.00</i>	<i>RM5.00</i>
<i>Unstuffing process for FCL container:</i>		
<i>a) Change Status to LCL</i>	<i>RM60.00</i>	<i>RM90.00</i>
<i>b) Unstuffing Charges</i>	<i>RM92.00</i>	<i>RM138.00</i>
<i>Customs &amp; OGA normal inspection - Shunting container by KP</i>		
<i>a) Extra movement Charges (EMC)</i>	<i>RM120.00</i>	<i>RM180.00</i>
<i>Customs &amp; OGA Full inspection - Trucking out</i>		
<i>a) Change Status</i>	<i>RM60.00</i>	<i>RM90.00</i>
<i>b) Unstuffing and stuffing</i>	<i>RM184.00</i>	<i>RM276.00</i>
<i>Customs &amp; OGA Full inspection - Container return back to yard</i>		
<i>a) Change Status</i>	<i>RM60.00</i>	<i>RM90.00</i>
<i>b) Unstuffing and stuffing</i>	<i>RM184.00</i>	<i>RM276.00</i>
<i>c) Extra movement Charges (EMC)</i>	<i>RM60.00</i>	<i>RM90.00</i>

All stuffing and unstuffing requests must be submitted 24 hours prior to the operation. Late requests (less than 24 hours' notice) will incur additional charges of RM100 for 20-foot containers and RM150 for 40-foot containers.

Thank you.



**[KAPT MOHD AZANI BIN ABIDI]**  
**OPERATION MANAGER**  
**KUANTAN PORT**